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Latimer, Becky

From: Latimer, Becky
Sent: Thursday, February 6, 2020 2:22 PM
To:
Subject: 2019-290-WS

Dear Allison Shank,

Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer



* Required Fields

Letter of Protest
Docket No. 2019-290-WS

Date: * 2-6-2020

Protestant Information:

Name * Allison Shank

Mailing Address *

City, State Zip * Lake Wylie, SC

Phone *

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I have been a customer since moving to Lake Wylie in 2013. In 2013 my water bill was \$60/month. 6.5 years later it has now doubled to \$120/month. We have always been a household of only 2 people, using roughly 3,000 gallons per month. This is an exorbitant fee!

I disagree with the "base rate" they charge. It should be based on the amount of water used, not a flat fee.

This past summer they restricted the use of water from May - October and would roam the neighborhoods looking for people not following the rules.

There have been numerous boil water advisories issued due to failures in the water equipment. I now stock up on gallon water it happens so often now!

They have repeatedly misread the meter multiple times. I now check my meter regularly against what

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

No.

Signature Required: Allison C Shank